



October 20, 2017

Dear Parents and Caregivers,

Campbell County Schools District is happy to announce the adoption of an innovative mobile device app and website entitled, *Here Comes the Bus*®.

Here Comes the Bus allows you to view the real-time location of your child's school bus on your smartphone, tablet or computer. With it, you will have the information you need to send your children to the bus stop at just the right time, helping to protect them from inclement weather and other roadside dangers. What's more, you'll have peace of mind knowing your children haven't missed the bus.

Here Comes the Bus is new for the 2017-18 school year, and enables you to:

- See the location of your child's bus both before and after school
- Confirm that your child's bus has arrived at the bus stop, at school or both
- Receive a push notification* or email message when the bus is near your stop, has been substituted, or when we have important information to relay

Here Comes the Bus is powered by Synovia Solutions™, makers of the GPS-tracking technology used by Campbell County School District to increase safety and cost savings as it relates to our school bus fleet.

Available in three languages (English, Spanish and French), the *Here Comes the Bus* app can be downloaded from the App Store or Google Play.

To sign up or to learn more about *Here Comes the Bus*, visit <http://www.herecomesthebus.com>.

Should you have any questions, please contact Transportation via email (HCTB@ccsd.k12.wy.us) or by phone at (307) 682-4179.

If you need to contact *Here Comes the Bus* customer support, please go to:

www.help.herecomesthebus.com/en/support/home and click on "Contact Support." You will be asked to provide the following information:

- Your name
- School District Name or 87135.
- Email address used for your *Here Comes the Bus* account
- Your child's first and last name, and student ID #
- Description of the question

Don't forget to follow Here Comes the Bus (@HereComestheBus) on Facebook and Twitter!

*Push notifications only available on iPhone & Android devices.

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